



Gerflor and Gradus offer products which are ideal for use in a wide variety of applications including healthcare, commercial office, education, retail, hospitality & leisure, and housing. Products can be combined to provide a complete package that balances performance, aesthetics, and cost alongside environmentally responsible manufacturing processes.

Due to our ongoing success, we now have a vacancy for a

TECHNICAL SURVEYOR

Field Based – Midlands and Southwest England

What the role looks like....

As a part of the technical team, you will be responsible for supporting the business on both the Gradus and Gerflor brands on all technical tasks. You will be tasked to ensure timely and accurate responses to customer and business requests are carried out.

- The role is field based, and you will be expected to attend any of the Gradus and Gerflor facilities when required
- The role will require an independent and organisational approach and collaboration with team members, contractors, distributors, and the sales team
- A flexible approach is required which will mean working out of normal “office hours” to accommodate site and customer needs.
 - Occasional overnight stays may be required

Functions....

the following is not an exclusive list of functions but covers the majority of what the role requires.

- A major part of the role will be to carry out site surveys and measures for nosing installations.
 - A measuring service for matting installations
- Support of sales team on relevant trade days for product demonstration and knowledge
 - Site visits to evaluate complaints raised against Gerflor and Gradus products
 - Site repairs where warranty issues arise
 - Toolbox talks to internal staff including at regional sales meeting
 - Supporting the team and the technical manager with any ongoing projects

Specifically....

- Collate reports on surveys carried out to enable customers to order and supply Gradus and Gerflor products
 - Supply accurate templates to the production department
- Along with the wider technical team Develop and deliver “toolbox talks” to promote knowledge and good practice both to internal staff and contractors/distributors
 - Report concisely and accurately on any site complaints attended

- To proactively suggest ideas and contribute to the continual improvement of the role and the team
- Work closely with ASMs and regional managers to ensure all requirements are met
- Area of work may be national on occasions, but majority will be midlands and southwest England

Reporting

- You will report to Gerflor Gradus Senior Technical Manager
 - In addition, you will be in regular contact with:
 - Flooring Contractors and distributors, Main Contractors
- Area Sales Manager colleagues, Key Account Manager (KAM) colleagues
 - Marketing Department, Customer Service Department

What we would like you to bring....

- Worked within the wide flooring industry
- Familiar with attendance and safe working on live construction sites
 - Flexible approach to working
 - Good level of IT skill
 - Ability work to agreed KPIs
 - Excellent verbal and written communication skills

What we can offer....

- Salary is competitive and in line with relevant skills, experience, potential product or industry knowledge.
- In addition, there is also a potential bonus of up to 20% of salary based on a mix of business performance and achievement of personal objectives. Full training will be provided.
 - Proactive and supported Probation Period - usually 6 months
 - 26 Days of Holiday per annum (4-5 days saved for the Christmas shutdown)
 - Laptop / Mobile Phone / Company Car
- Group life insurance, Death in service and Private Healthcare (After qualifying period)
 - Pension auto-enrolment after 3 months, with generous employer contributions
 - Occupational Health Services
 - Employee Assistance Programme - 24/7 free confidential advice
 - Discounted Gym Membership with Everlast Gym
 - Family orientated business

Eligibility Criteria....

You must have the right to work in the UK, and valid residency status and a full Driving Licence to apply for this role.

Applications should be made in writing with a current CV, to recruitment@gradus.com , or in writing to the HR Department, Springbank, Brunel Road, Macclesfield, SK11 0TA,

For more information, please visit our websites

www.gerflor.co.uk www.gradus.com